



Budget Mobile Bodyshop Ltd

CRASH DAMAGED LORRY REPAIR - ON-SITE SERVICE

CLIENT ISSUE

Our client contacted us following a road traffic accident in which their lorry collided with the rear of a van. The impact caused significant damage to the nearside front area, including the deflector (mounted on the bonnet panel), the bumper corner, the headlight, the fog light, and associated brackets. With the vehicle off the road and operations disrupted, the client needed a swift repair solution to minimise downtime.



OUR SOLUTION

Understanding the critical nature of keeping commercial vehicles operational, we offered our comprehensive on-site repair service. This approach eliminated the need for costly vehicle recovery and allowed repairs to be completed at the client's premises, reducing disruption to their business operations. Our team coordinated directly with both the client and their insurance company to streamline the entire process from assessment through to completion.

THE REPAIR PROCESS

1. On-Site Assessment

Our expert technicians attended the client's site to conduct a thorough damage assessment, identifying all affected components, including the deflector, bumper corner, headlight, fog light, and mounting brackets.

2. Quote and Authorisation

We provided a detailed repair quote on-site and liaised with both the client and insurance company to secure authorisation, ensuring a smooth approval process.

3. Parts Procurement

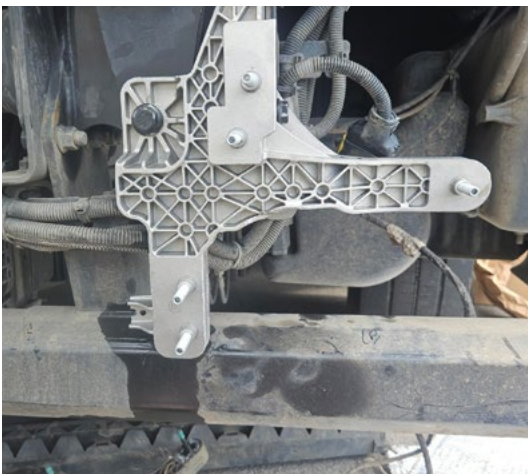
Once authorised, we immediately ordered all necessary replacement parts, maintaining close communication with suppliers to ensure rapid delivery.

4. Efficient Repair Execution

The day after receiving parts, our team returned to the site and commenced repairs. Using our mobile workshop capabilities, we completed the majority of the work in a single day.

5. Quality Completion

The remaining minor work was completed within 20 minutes of the following day, ensuring the vehicle met all safety standards and was fully roadworthy.



THE OUTCOME

The lorry was successfully repaired and returned to service within just over one day of commencing work. By providing on-site repairs, we eliminated recovery costs and minimised operational disruption for the client.

Our seamless coordination with the insurance company ensured a hassle-free claims process, while our rapid turnaround meant the vehicle was back earning revenue as quickly as possible.

CONCLUSION

This case study demonstrates our ability to deliver comprehensive accident repair services directly at the client's location. By combining technical expertise with efficient project management and insurance liaison, we provided a complete solution that prioritised minimal downtime and maximum convenience for our commercial client.

A FAMILY RUN BUSINESS

We are an independent, family-run and family-owned commercial bodyshop business, proud to offer a comprehensive range of services through a single point of contact:

- Mobile Bodyshop Service.
- Commercial Bodyshop.
- Commercial Panel Painting.



GET IN TOUCH

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