

# BUDGET MOBILE BODYSHOP DELIVERS CONVENIENT ON-SITE REPAIRS FOR MOTUS COMMERCIAL

## CLIENT OVERVIEW

Motus Commercial, a leading provider in the transport industry and a long standing customer of Budget Mobile Bodyshop. They faced a challenge when one of their customers trucks suffered significant bodywork damage to the side and front panels. This damage needed prompt attention to restore the truck's operational efficiency and aesthetic appeal.

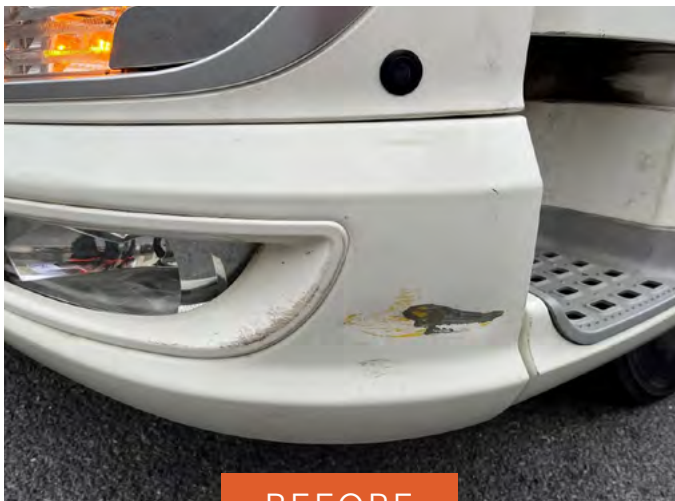
## SWIFT ON-SITE BODYWORK REPAIR SERVICES

### THE CHALLENGE

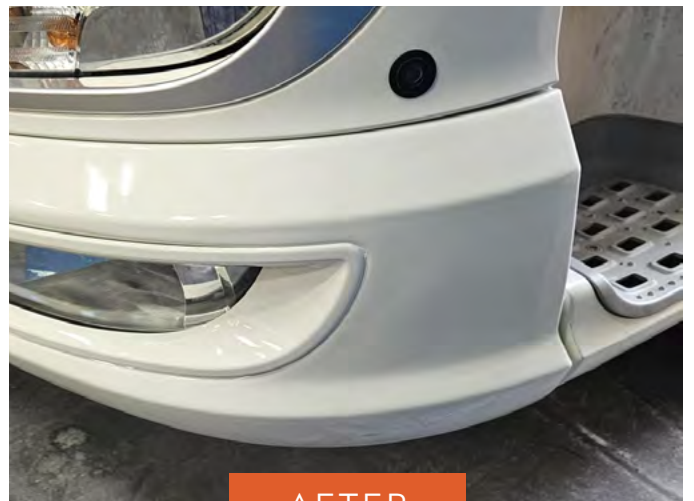
Motus Commercial required a swift resolution to the bodywork damage to ensure their customer experienced minimum disruption to their operational schedule. They contacted the Budget Mobile Bodyshop team on a Friday, seeking an estimation based on photos of the required repairs. The truck was scheduled for its routine service the following Monday, presenting an ideal opportunity for simultaneous repairs.

### THE SOLUTION

Our team at Budget Mobile Bodyshop swiftly responded to Motus Commercial's request. Upon reviewing the photos Motus emailed to us, we promptly provided a detailed quotation for the necessary repairs. Recognising the urgency and convenience of aligning with the truck's service schedule, we coordinated with our technician, who was available to commence repairs on-site at Motus Commercial's location the following Tuesday.



BEFORE



AFTER

## IMPLEMENTATION

Our skilled technician arrived at Motus Commercial's premises and efficiently executed the required bodywork repairs while the truck underwent its scheduled service at the dealership. This synchronised approach minimised downtime, allowing them to manage both maintenance and repairs concurrently for their customer.



## OUTCOME & BENEFITS

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The collaborative effort between Budget Mobile Bodyshop and Motus Commercial resulted in a seamless experience and tangible benefits:

- **Minimised Downtime:** By conducting repairs on-site during the truck's scheduled service, Motus Commercial avoided additional downtime.
- **Operational Efficiency:** The truck was swiftly restored to optimal condition, ensuring it remained operational without delay.
- **Customer Satisfaction:** Motus Commercial praised Budget Mobile Bodyshop for their exceptional workmanship and efficient service delivery, highlighting the quality of repairs completed on-site.

## THE CONCLUSION

Budget Mobile Bodyshop's ability to provide timely, on-site bodywork repairs aligned perfectly with Motus Commercial's operational needs. This case study exemplifies how proactive planning and responsive service can deliver significant value to clients needing efficient vehicle maintenance solutions

By choosing Budget Mobile Bodyshop, Motus Commercial resolved their immediate repair needs effectively and benefited from a streamlined process that prioritised convenience and operational continuity.

“ We used Budget Mobile Bodyshop to carry out some repairs on a customer's truck, we confirmed with them on a Monday afternoon, they were with us the following day and completed the job by end of play, the repairs were perfect, as though new parts had been fitted, really impressed. The overall service was outstanding, I would highly recommend them, great job! ”

**Andrew Crisafi, Motus Commercial**

## A FAMILY RUN BUSINESS

We are an independent, family-run and family-owned commercial bodyshop business, proud to offer a comprehensive range of services through a single point of contact:

- Mobile Bodyshop Service.
- Commercial Bodyshop.
- Commercial Panel Painting.



## GET IN TOUCH

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