



# SWIFT REPAIR SOLUTION FOR NSERV'S VW CRAFTER LUTON

## NSERV

Nserv is renowned for delivering top-tier property maintenance services and building projects across the UK. Their fleet of vehicles is integral to their operations, and maintaining their reliability and aesthetics is paramount to their continued success.

Nserv faced a significant setback when its VW Crafter Luton suffered extensive damage in a collision with a height restriction bar at a car park entrance. The cab cone, box roof, and N/S side panel were completely destroyed, necessitating urgent repairs to restore the vehicle's functionality. This case study highlights how Budget Mobile Bodyshop promptly addressed Nserv's repair needs, demonstrating our efficiency and commitment to customer satisfaction.

## BODY TRUCK PANEL

### THE CHALLENGE

The collision with the height restriction bar severely damaged Nserv's VW Crafter Luton, compromising its structural integrity and visual appeal. Urgent repairs were essential to minimise downtime and ensure the vehicle's continued utility in Nserv's operations.

We are renowned for our agility and expertise in repair services, when Nserv's urgently required our service our team promptly travelled to Essex to assess the extent of the damage and provide a comprehensive quotation within 48 hours, showcasing our commitment to swift and efficient service.

#### KEY FACTS | THE CLIENT

- Property Maintenance company in Essex.
- 1 off customer.
- Lead generated through website.

#### KEY FACTS | THE REPAIR

- Vehicle was driven into the height restriction bar on a car park entrance
- Vehicle assessed in Essex and quoted within 48 hours
- Planned to be with us for a week - Repairs took 5 working days

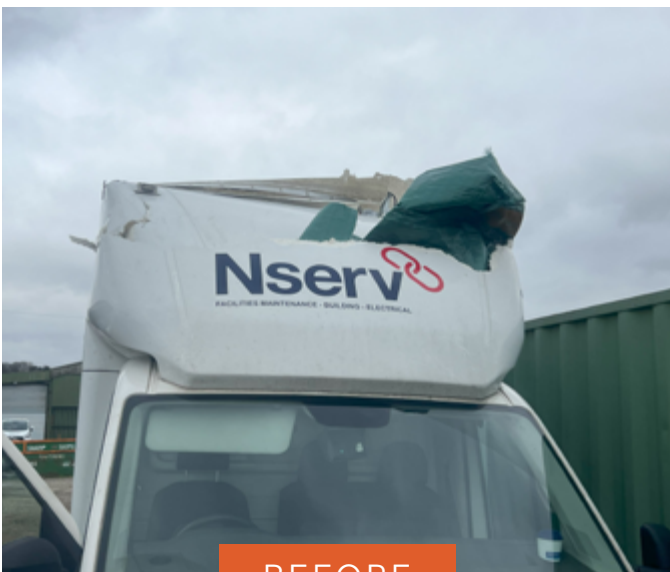
## THE EXECUTION

Given the extensive nature of the damage, Budget Mobile Bodyshop arranged for the VW Crafter Luton to be transported to their bespoke commercial bodyshop facility in Mansfield. Once at the facility, our team of skilled technicians meticulously dismantled the damaged components and proceeded to replace them with new parts. The repair process was executed with precision and efficiency, adhering to the agreed-upon time-line of 5 working days.



## THE RESULTS

Thanks to Budget Mobile Bodyshop's swift and professional repair solution, Nserv's VW Crafter Luton was restored to its pre-accident condition within the stipulated time frame. Despite the significant damage, our team successfully replaced the obliterated components, minimising vehicle downtime and enabling Nserv to resume their operations without undue delay. This successful restoration is a testament to the effectiveness of our repair solution.



## THE CONCLUSION

The successful collaboration between Nserv and Budget Mobile Bodyshop exemplifies the importance of responsive and reliable repair services in maintaining the operational continuity of businesses reliant on fleet vehicles. Our dedication to excellence and efficiency ensured that Nserv's VW Crafter Luton was swiftly restored to optimal condition, allowing Nserv to focus on delivering its unparalleled property maintenance services with confidence and reliability.

## A FAMILY RUN BUSINESS

We are an independent, family-run and family-owned commercial bodyshop business, proud to offer a comprehensive range of services through a single point of contact:

- Mobile Bodyshop Service.
- Commercial Bodyshop.
- Commercial Panel Painting.

As a fast-growing business with a rich history in the bodyshop industry dating back to the 1970s, we recognised the demand for a mobile bodyshop service. Our mobile service provides HGV and LCV repairs directly at customers' sites, enabling them to bypass traditional bodyshop queues and significantly reduce their Vehicle Off Road (VOR) times. This innovation has proven to be highly popular and effective.



We pride ourselves on our exceptional service levels and unmatched quality of workmanship. These attributes have enabled us to consistently achieve the highest levels of customer satisfaction. We invite you to experience the difference of working with a dedicated and professional team that values quality, efficiency, and customer satisfaction above all else.

## GET IN TOUCH

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